

# Emergency Management Institute



## FEMA

This Certificate of Achievement is to acknowledge that

**HEATHER M CHAGOLLA**

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

**IS-00100.b**

**Introduction to Incident Command System**

**ICS-100**

*Issued this 17th Day of June, 2016*



  
Tony Russell  
Superintendent  
Emergency Management Institute

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## FEMA

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**HEATHER M CHAGOLLA**

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**IS-00200.b**

**ICS for Single Resources and  
Initial Action Incident, ICS-200**

*Issued this 19th Day of June, 2016*



0.3 IACET CEU

A handwritten signature in black ink, appearing to read "Tony Russell".

Tony Russell  
Superintendent  
Emergency Management Institute

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**IS-00700.a**

**National Incident Management System (NIMS)**

**An Introduction**

*Issued this 19th Day of June, 2016*



A handwritten signature in black ink, appearing to read "Tony Russell".

Tony Russell  
Superintendent  
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**IS-00800.b**

**National Response Framework, An Introduction**

*Issued this 19th Day of June, 2016*



A handwritten signature in black ink, appearing to read "Tony Russell".

Tony Russell  
Superintendent  
Emergency Management Institute