

#8

March 18, 2016

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From: Jodi Mills, Credit Specialist

Discontinuance of Services

Acknowledgement Document- TOM GREEN COUNTY, TX2569

Client requests NOT to participate in the following program. Please check all that apply:

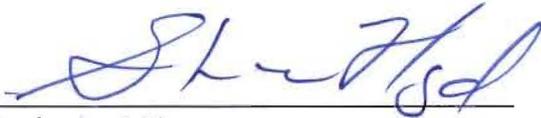
- Basic Network Support
- AAS (Application Availability Service)
- DDRS (Data Disaster Recovery Service)
- Systems Management
- Annual Year End Rollover Services
- Tyler U

Client understands that Credit on dropped item will be credited according to date completed discontinuance of service is received and/or effective date of cancellation. Amount will be pro-rated to latter date.

Tyler is dedicated to providing superior customer service to all our Clients and Stakeholders. In order to assist us to improve our processes we ask that you provide a reason for your discontinuance by selecting one of the following:

- Don't use
- Dissatisfied with product
- Dissatisfied with service
- Our decision is related to cost
- Other: _____

The undersigned agrees to the request and terms above.



Authorized Signature

- Stephen C Floyd

Printed Name & Title

5-2-16

Date

If you reply to this email, please do not change the subject line.