ADDENDUM C

CONTACT AND ESCALATION LISTS

PSP List

Database & Billing

*Please provide names in first-to-contact to last-to-contact order

Name, Title	Telephone	Pager
Don Killam Director Facility Maintenance	325-234-1231	
Justin Thorton IT Director	325-201-7703	
Johnny Grimaldo Purchasing	325-374-5236	

Network Operations

24hr Network Management Center (NMC)

NMC **Trouble Reporting Number** **800-** _____

Name: _____

Office #: _____

Mobile #: _____

Supervisor of NMC:

Name: _____

Office #: _____

Mobile #: _____

Installation & Operations Management

Location General Manager

Name: Don Killam

Title: Director Building Maintenance

Telephone #: 325-659-6505

Mobile #: 325-234-1231

9-1-1 Entity Coordination

Name: Hilda Arredondo-Garibay

Title: Emergency Communications Director

Telephone #: 325 944-9666

Mobile #: 325 212-9391