

#15

RFP 15-016 Video Conferencing System

Company	Global	Securus
Total points given	98	80

After reviewing all RFPs submitted, vendors were assigned a score based on criteria stated in RFP. The recommendation to go with Gobal Tel Link was established after negotiations were conducted.

GTL-

Overall Highest Rated after meeting. Commission rate at 35% may be less expensive.

GTL meets all RFP requirements

Platform shows to be user friendly and includes features that will benefit its users.

GTL's customer service on phone system is outstanding. Repairs are completed within hours.

GTL offers smartphone compatability for families.

GTL bases County's commission on set number of 12,500 paid visits. Securus bases it on monthly uses of 1.5 per inmate, which will flucuate commissions.