



Elizabeth McGill  
Tom Green County  
124 W. Beauregard  
San Angelo TX 76903

January 23, 2009

RE: Upgrade to Public Access 2.7 (TX012309 – Exhibit B)

Dear Elizabeth,

Thank you for giving Manatron the opportunity to offer this proposal and Statement of Work for upgrading the existing version of Public Access to the newest version, Public Access 2.7.

Tom Green County and Manatron, Inc. entered into a Records Management Master Agreement and a Records Management Annual Software License and Maintenance Agreement pursuant to which Tom Green engaged Manatron software and support services to operate the Tom Green County Clerk's Official Records Imaging System. As a provision of these agreements, Tom Green County is provided periodic upgrades for licensed software but is responsible for the services necessary to implement certain upgrades and any additional 3<sup>rd</sup> party software or hardware that may be required.

Attached is a Statement of Work describing the proposed upgrade. This proposal is valid for 90 calendar days.

**Total price for Manatron Services:           \$2,814.00**

- Includes two Print Accelerator licenses for \$2,754.00 and 1<sup>st</sup> year support of \$550
- Includes PA 2.7 web development and implementation services at no charge
- Includes application of credit of \$490 from 9/18/07 redaction services project
- The existing Tom Green County web server hardware will be utilized.

Sincerely,

John Rickerby  
Manatron, Inc.

## **Description of Services and Products**

### **Upgrade from Anthem Public Access to Public Access 2.7**

#### **Purpose:**

Manatron has developed a new version of its Public Access software called Public Access 2.7. The design of Public Access 2.7 is strategically positioned to upgrade and standardize all prior versions of Public Access used by the Anthem and A2 platforms under a single release. The Anthem Public Access version used by the Tom Green County Clerk is eligible for an upgrade to Public Access 2.7. To support this upgrade specific underlying 3<sup>rd</sup> party software will need to be purchased along with web development services to configure the County Clerk's web page and available services.

#### **Solution:**

Tom Green County responsibilities include the following:

1. Provide a web server with a minimum of Windows 2003 installed within the County's firewall. (The current web server can be used.)
2. Provide remote access to the development team for conducting the upgrade.
3. Test the upgraded Public Access 2.7 maintenance release.
4. Provide any necessary training to external customers.

Manatron Responsibilities include the following:

1. Purchase and install one (1) ViewOne Print Accelerator license
2. Install and configure the Public Access 2.7 maintenance release.
3. Reconcile Public Access 2.7 to current configuration
4. Provide remote training for County Clerk administration and support staff.

#### **Assumptions:**

Should any of the below assumptions change, it may affect the schedule, scope and pricing of this change order.

- Assumes Public Access 2.7 is being installed for use by internal and internet public researchers only.
- The third party licenses purchased to support Public Access are per URL licenses. Manatron is purchasing these licenses for the internal and external URL's.
- The standard version of Public Access 2.7 will be installed.
- Public Access 2.7 supports eCommerce transactions to purchase online copies of official records. There is no charge for set up with established merchants provided set-up occurs at the time of installation of Public Access 2.7. However, any additional merchant charges for set up and issuing an SSL certificate are not included.

#### **Acceptance Criteria:**

1. Public Access 2.7 has been installed, tested and moved into production.
2. Third party software – (2) two ViewOne Print Accelerator licenses have been installed, tested and moved into production.

**Change Management Process:**

This proposal is offered and priced within the express scope of the Manatron suggested solution and acceptance criteria (above). The County may propose changes in the requirements, services, or deliverables. To propose a change, the County will provide Manatron with a request that describes the proposed changes. Manatron will provide a written response to this request.

Additional services rendered by Manatron at the request of the County (e.g., to expand the scope of functionality of a deliverable beyond what is described in this document) will be billed to the County at the standard hourly rate (minimum of one hour).

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**Agreed and Accepted:**

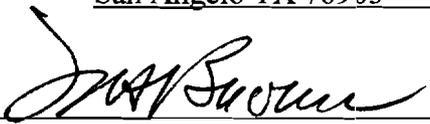
**SIGNATURES**

We, the undersigned, accept this Statement of Work as a stable work product to be used in the delivery of the project described herein. Any deviation from this Statement of Work is to be handled through Manatron's Change Management Process.

This Statement of Work will confirm your request of hardware, software and/or services as outlined and at the price indicated.

**County:**

Name: Tom Green County  
Address: 124 W. Beauregard  
San Angelo TX 76903

By: 

Printed Name: Michael D. Brown

Title: County Judge

Date: February 10, 2009

## **ATTACHMENT 1 – Acceptance Form #1**

The purpose of this acceptance form is for Tom Green County to accept that Public Access 2.7 is ready for testing.

### **Purpose**

The purpose of the Acceptance Form is for the Client to confirm Public Access 2.7 has been installed as detailed and is ready for testing.

### **Solution:**

1. Public Access version 2.7 maintenance release.
2. Third party software – Two (2) ViewOne Print Accelerator Licenses

### **Outputs**

1. Public Access 2.7 has been configured and installed into test.
2. Third party software – Two (2) ViewOne Print Accelerator licenses have been installed into test.

I, the undersigned, agree that Public Access 2.7 has been installed and is ready for testing according to the conditions of the Statement of Work and this agreement.

### **County:**

Name: Tom Green County  
Address: 124 W. Beauregard  
San Angelo TX 76903

### **Manatron:**

Manatron, Inc.  
1807 West Braker Lane, Suite 400  
Austin, TX 78758

By: 

By: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

## **ATTACHMENT 2 – Acceptance Form #2**

The purpose of this acceptance form is for Tom Green County to accept that Manatron has met all criteria and the system is in operation at Tom Green County

### **Purpose**

The purpose of the Acceptance Form is for the Client to confirm work is complete.

### **Solution:**

1. Public Access version 2.7 maintenance release has completed testing.
2. Third party software – Two (2) ViewOne Print Accelerator Licenses have completed testing.

### **Outputs**

1. County has tested the Public Access 2.7 along with the ViewOne Print Accelerator licenses.
2. Public Access 2.7 has been moved into production.
- 3.

I, the undersigned, agree that work is complete and that under the conditions of the Statement of Work and this agreement, the County will be billed **\$2,814.00** for implementation services, the two 3<sup>rd</sup> party licenses and 1<sup>st</sup> year support. 1<sup>st</sup> year support for the ViewOne Print Accelerator license is valued at \$550.00. 2<sup>nd</sup> year support will be added to the next renewal.

### **County:**

Name: Tom Green County  
Address: 124 W. Beauregard  
San Angelo TX 76903

### **Manatron:**

Manatron, Inc.  
1807 West Braker Lane, Suite 400  
Austin, TX 78758

By: \_\_\_\_\_

By: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_