March 10, 2008

Appriss
Technology to serve and protect™

10401 Linn Station Road
Louisville, KY 40223-3842
502-561-8463 800-816-0491
www.appriss.com

The Honorable Michael D. Brown
Tom Green County Judge's Office
122 W. Harris
112 W. Beauregard
San Angelo, TX 76903

Dear Judge Brown:

This letter is to walk you through the 2009 renewal process for the VINE (Victim Information & Notification Everyday) program. Your original service period will end as of August 31, 2008.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2009. **We would like to have all Service Agreement Renewal's back to our office no later that June 29, 2008, so we have plenty of time to process**. In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- **Exhibit R-05 Maintenance Renewal.** This item shows the Total Renewal Amount that the OAG agrees to cover. The OAG has received a copy of this document and has confirmed the dollar amounts and expiration date. This document is for your information.
- **Service Agreement Renewal.** This agreement is between Appriss and Tom Green County. The cost of the renewal should agree with Exhibit R-05. Please sign the enclosed documents and return one copy to Appriss at the above address, one copy to the OAG office at 4044 Promontory Point Drive, Austin TX 78744 (**please note this is a new address**) and retain one copy for your records.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Sincerely,
Appriss Inc.

Colleen G. Heslin
Account Specialist
Enclosures

Agenda for 6-10-08

Exhibit R-05 Maintenance Renewal
Automated Victim Notification Services
Tom Green County

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this **Exhibit R-05 Schedule of Payments** shall describe the payments that Customer shall pay to Appriss.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2009.

Jail Maintenance Amount	Court Maintenance Amount	Annual Maintenance Amount	# of Months Through 8/31/09	Total Maintenance Amount Due
$25,817	**$4,291**	**$30,108**	**12 Months**	**$30,108**

Out of Scope Costs.[1] These services will be billed directly to the County and may not be reimbursed by the Office of the Attorney General's Grant Program.

Additional costs will be incurred for out of scope work. There will only be three events that constitute out of scope work: (1) if Customer moves their facility requiring Appriss to move interface equipment and telephone lines, then a site move charge will not to exceed $1,500; (2) if Customer changes its booking system and replaces it with another system for which the Appriss has already built an interface, then there will be a one time charge not to exceed $3,000; and (3) third if Customer changes its booking system and replaces it with another system for which the Appriss has not built previously an interface then there will be a one time charge not to exceed $5,000.

1. Customer Facility Move	*2. Change of Booking System to vendor-standard system*	*3. Change of Booking System to non-Vendor-standard system*
not-to-exceed $1,500	not-to-exceed $3,000	not-to-exceed $5,000

Additional Services[2]

Any services, not covered by this Agreement and provided by Appriss shall be billed to Customer at the following rates:

Standard Hourly rate	***Overtime Hourly Rate***
not-to-exceed $160 / hour	not-to-exceed $175 / hour

Services After Termination. Subject to the terms and conditions included in the Agreement, the cost of Services provided by Appriss to the Customer shall be governed by the following payment terms. Following either the expiration or termination of this Agreement, then Customer shall pay Appriss an amount equal to 1/12th the then current Annual Maintenance Fee, for each month that the Customer elects to receive the Services. Customer may elect to receive the Services for any increment of months up to the maximum time period stated in the Agreement.

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[1] based on subsection *V. Out of scope cost for county changes* in the *Service Price* section of the *Vendor Certification*.

[2] prices as defined in the Appriss's Price Proposal dated August 15th, 2002.

OAG Copy

R-05 Service Agreement Renewal Notice

DATE:	February 13, 2008
CUSTOMER NAME:	Tom Green County
LOCATION:	122 W. Harris 112 W. Beauregard San Angelo, TX 76903
PROJECT TYPE:	Tom Green County VINE Service
ORIGINAL SERVICE AGREEMENT DATE:	June 30, 2004
SERVICE AGREEMENT RENEWAL DATE:	September 1, 2008
SERVICE AGREEMENT RENEWAL TERM:	12 Months
NEXT SERVICE AGREEMENT RENEWAL DATE:	Septmber 1, 2009
PROJECT PRICING:	$30,108

This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

Contract Changes: None

Special Note: Please refer to the Out of Scope Costs referenced in the attached Exhibit R-05 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:

2/25/08

Signature Date

Thomas R. Seigle
Vice-President of Government Sales

CUSTOMER BY:

6-10-08

Signature Date

County Judge Michael D. Brown

Title Name

Appriss Copy

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